

EKTU - The Future Starts Today

Survey
"The University through the eyes of freshmen"

Acting Head Center for Management Systems Melnik D.E.



Ust-Kamenogorsk, 2024



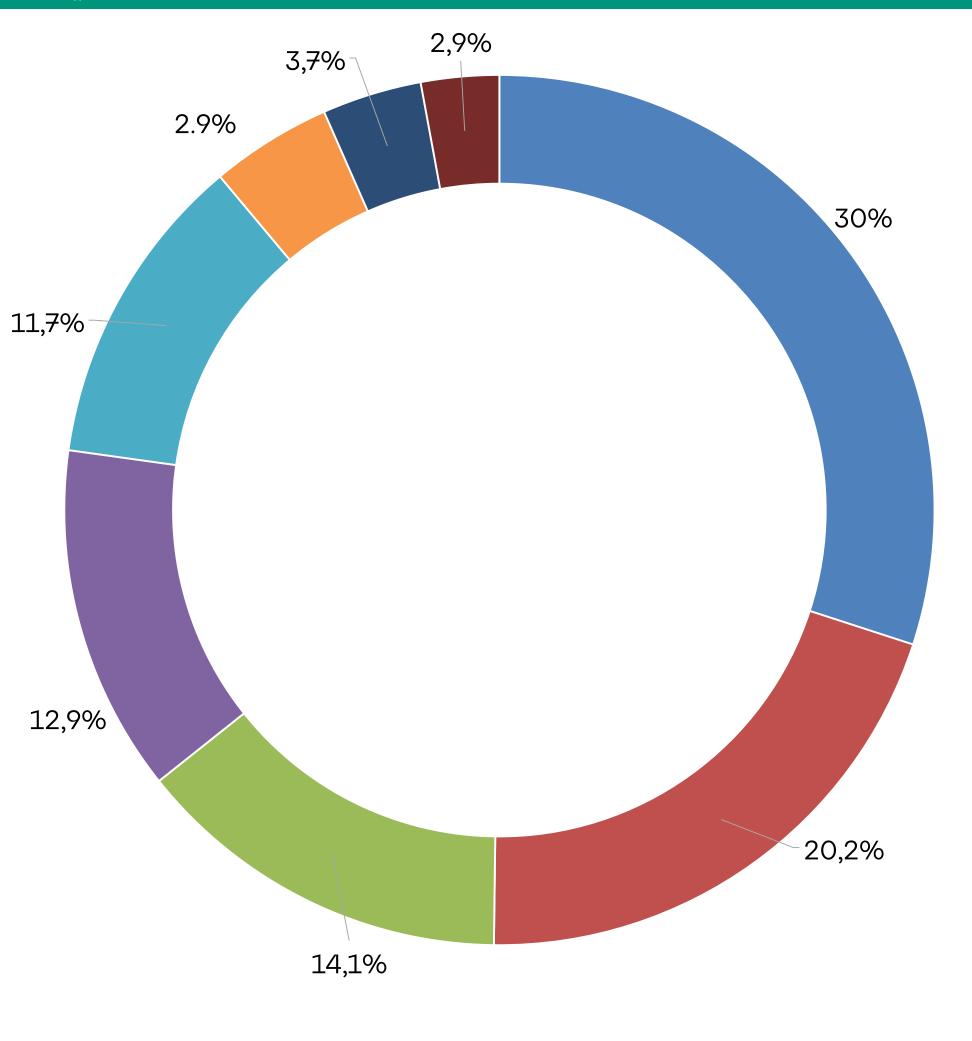
- The survey took place from February 28 to March 29, 2024.
- Respondents first year undergraduate students
- Total number of respondents 1237 people (out of 1541 people)
- Coverage 80% (2022-2023 academic year coverage 75%)

Purpose of the survey

- To identify the problems of first-year students' adaptation at the university.
- To evaluate the effectiveness of educational work with first-year students.
- To determine the effectiveness of various types of career guidance work.



1. Why did you come to study at EKTU? (choose no more than three options)

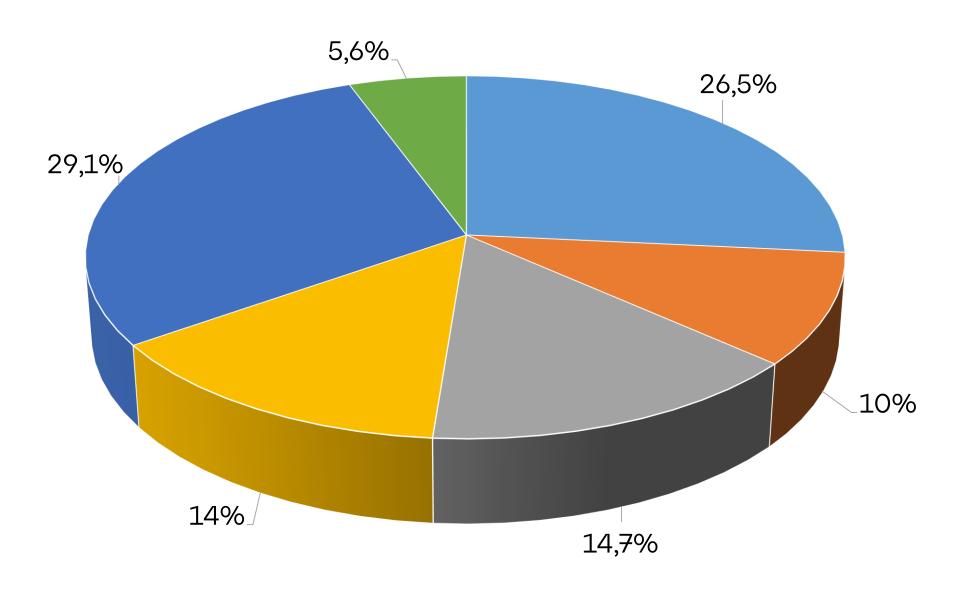


- The presence of an interesting specialty for me
- The university's high positions in the rankings of universities in Kazakhstan
- The opportunity to find a good job after graduation
- High quality teaching, which I learned about from relatives/friends
- Relatives studied /advice from friends and acquaintances
- There was no opportunity/desire to leave home
- I don't care which university to study at, as long as I apply for a grant
- The presence of interest groups and clubs at the university

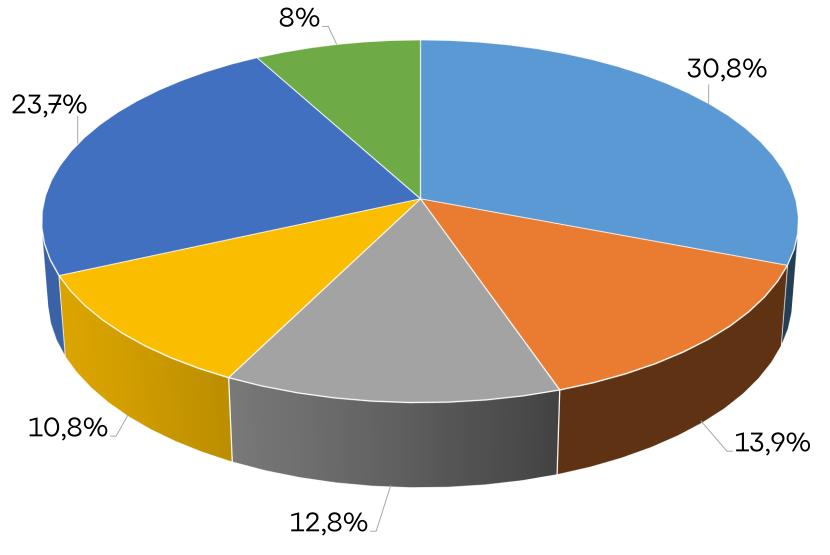


2. Where and from what sources did you receive information about VKTU? (select no more than three options)

3 . From what source was the information the most reliable and useful?

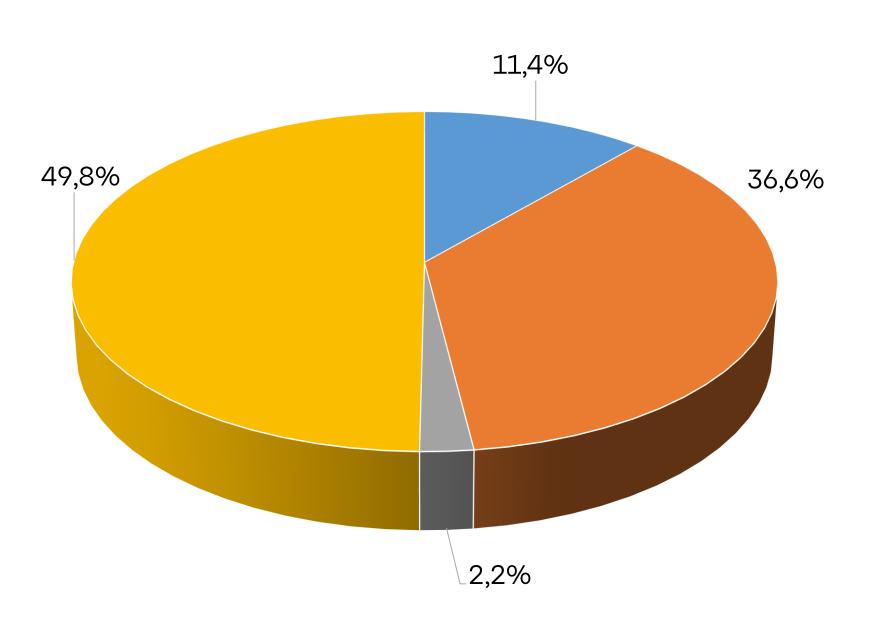


- On the Internet (VKTU website, social networks)
- At the university (open day, booklets, excursions, etc.)
- At the school from graduates and representatives of the university
- At school from teachers
- From relatives, acquaintances, friends, etc
- . Constant or systematic contacts with university staff



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- At the school from graduates and representatives of the university
- At school from teachers
- From relatives, acquaintances, friends, etc.
- Regular or systematic contacts with university staff

4. In your last year of school, did you attend courses? events at the university?



- Yes, preparatory courses (11.4%)
- Yes, one-time events (open day, Olympiads, excursions, etc.) (36.6%)
- Other (2.2%)
- No, I haven't visited (49.8%)

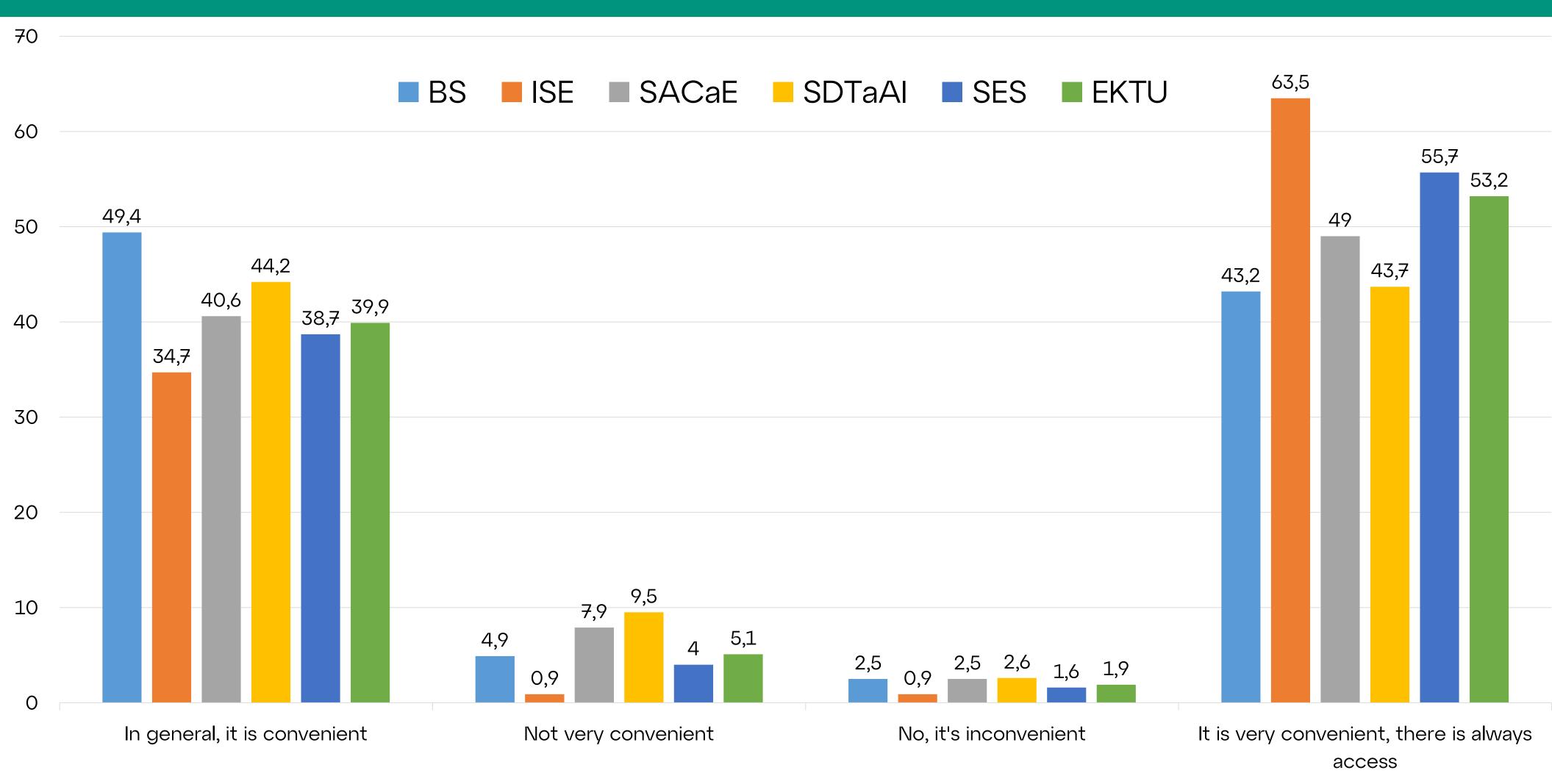
Comments for "Other (18)":

There was a meeting of representatives of the university in our city Tekeli (1), Open Day, concerts, competitions (1), Young mathematician (1), Worked as a volunteer (1), entered after college (1), Engineering school for grades 9-11, in the subjects of mathematics, physics and computer science (1), Yes, to debate competitions and 65 shades of green (1), often visited at school (1), Vacation with benefit (1), Courses (2), Preparatory courses, drawing and painting (1), yes, Took part in SISH (1), yes, one-time event (1), Drawing (1), Only the line-up on the first of September (1) Chess (1), Excursion (1)

"Yes" (9), "No (14)": not after school (2); no, because I have a second higher education; no, because I was busy preparing for my diploma; no, I graduated from college

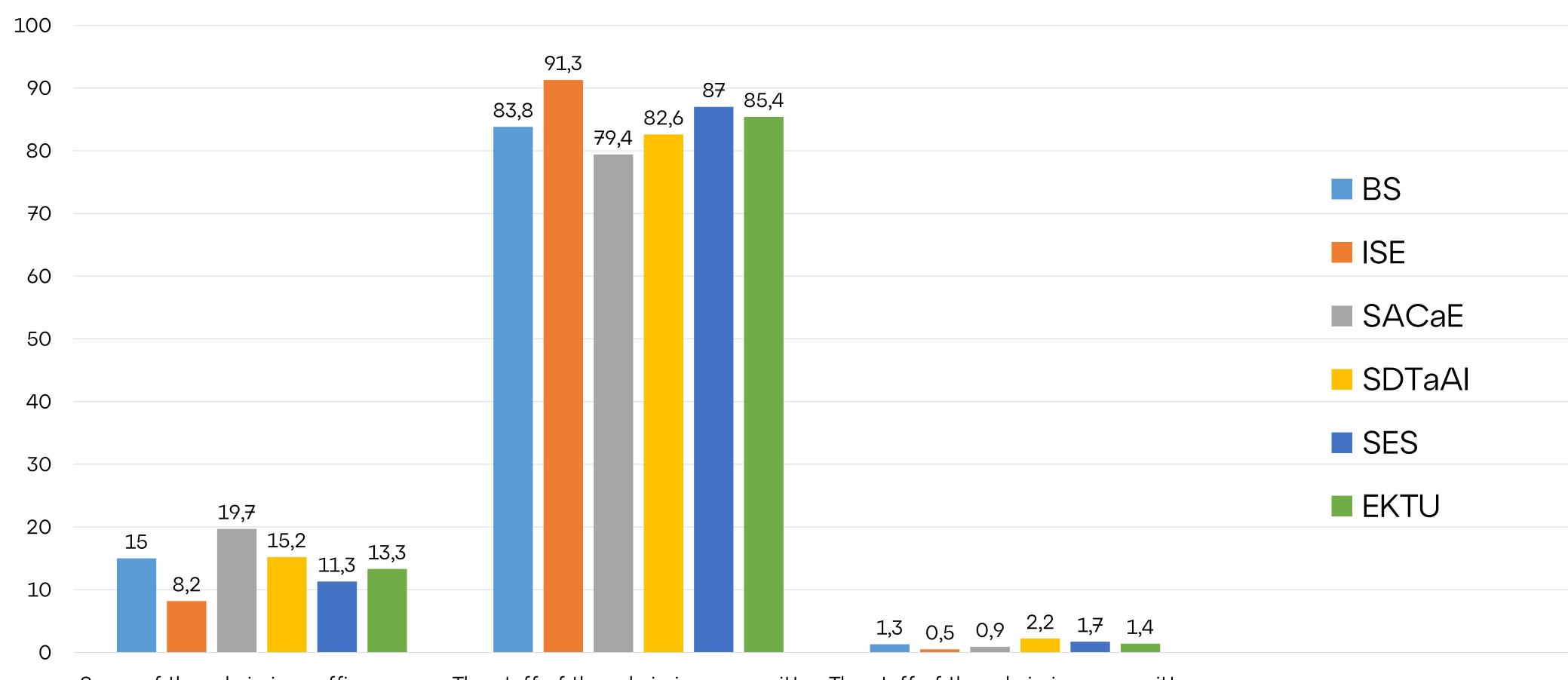


5. How convenient is it to receive information about the university from electronic sources? (media materials, website, social networks, etc.)?



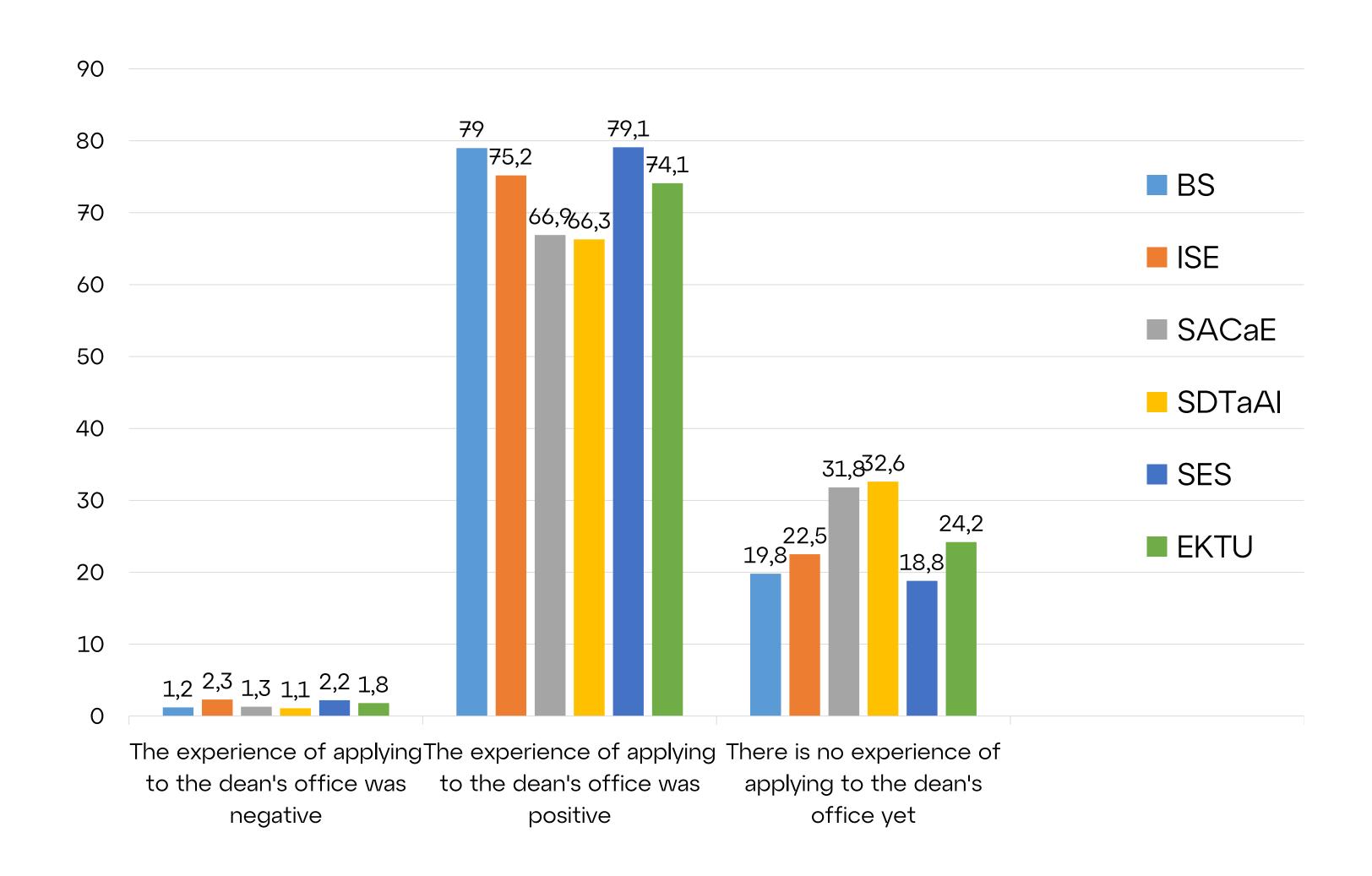


6. How do you evaluate the work of the VKTU admissions committee?

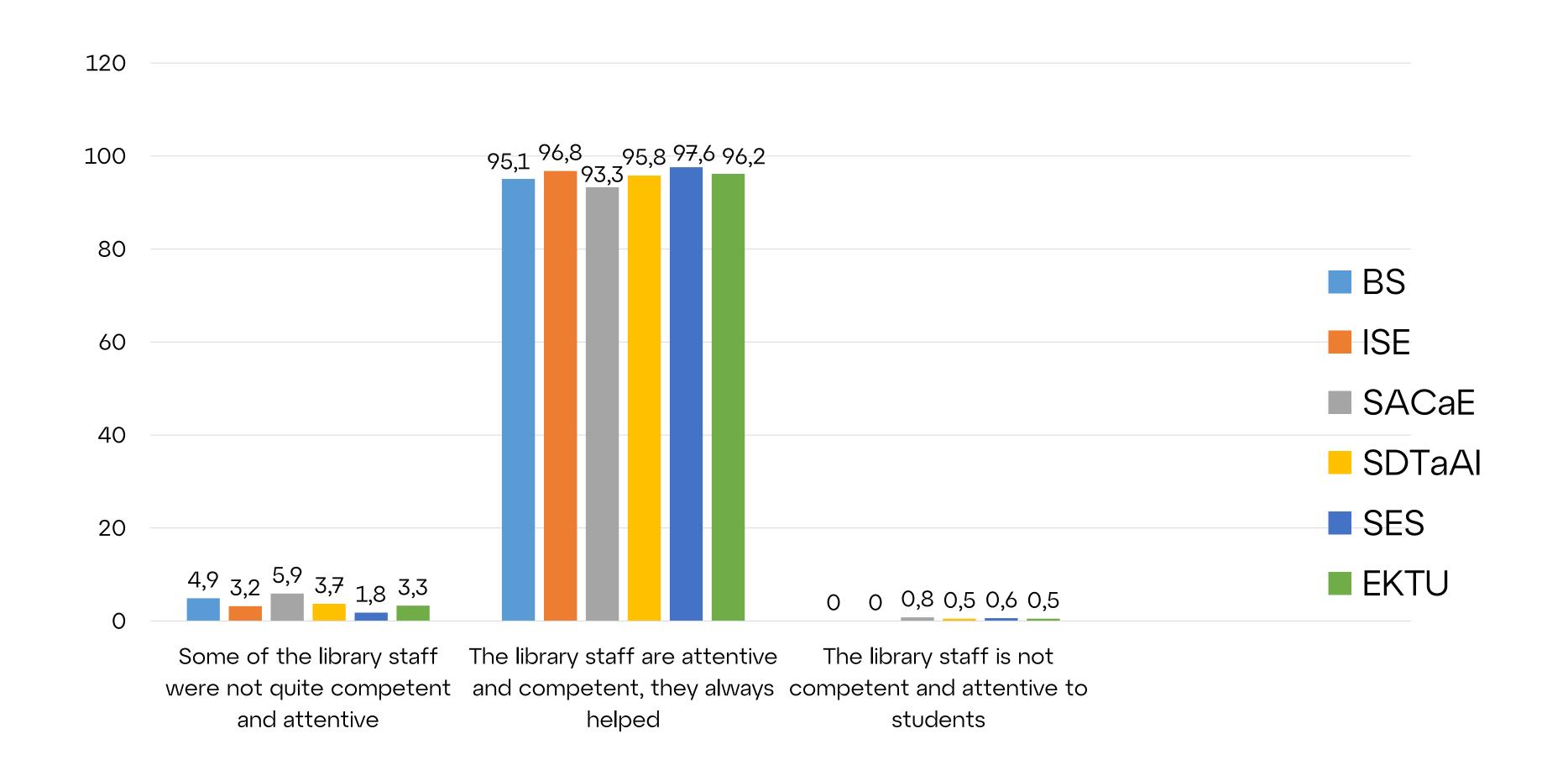


Some of the admissions officers were The staff of the admissions committee The staff of the admissions committee not quite competent and attentive are attentive and competent, they are incompetent and inattentive to always helped applicants and their relatives

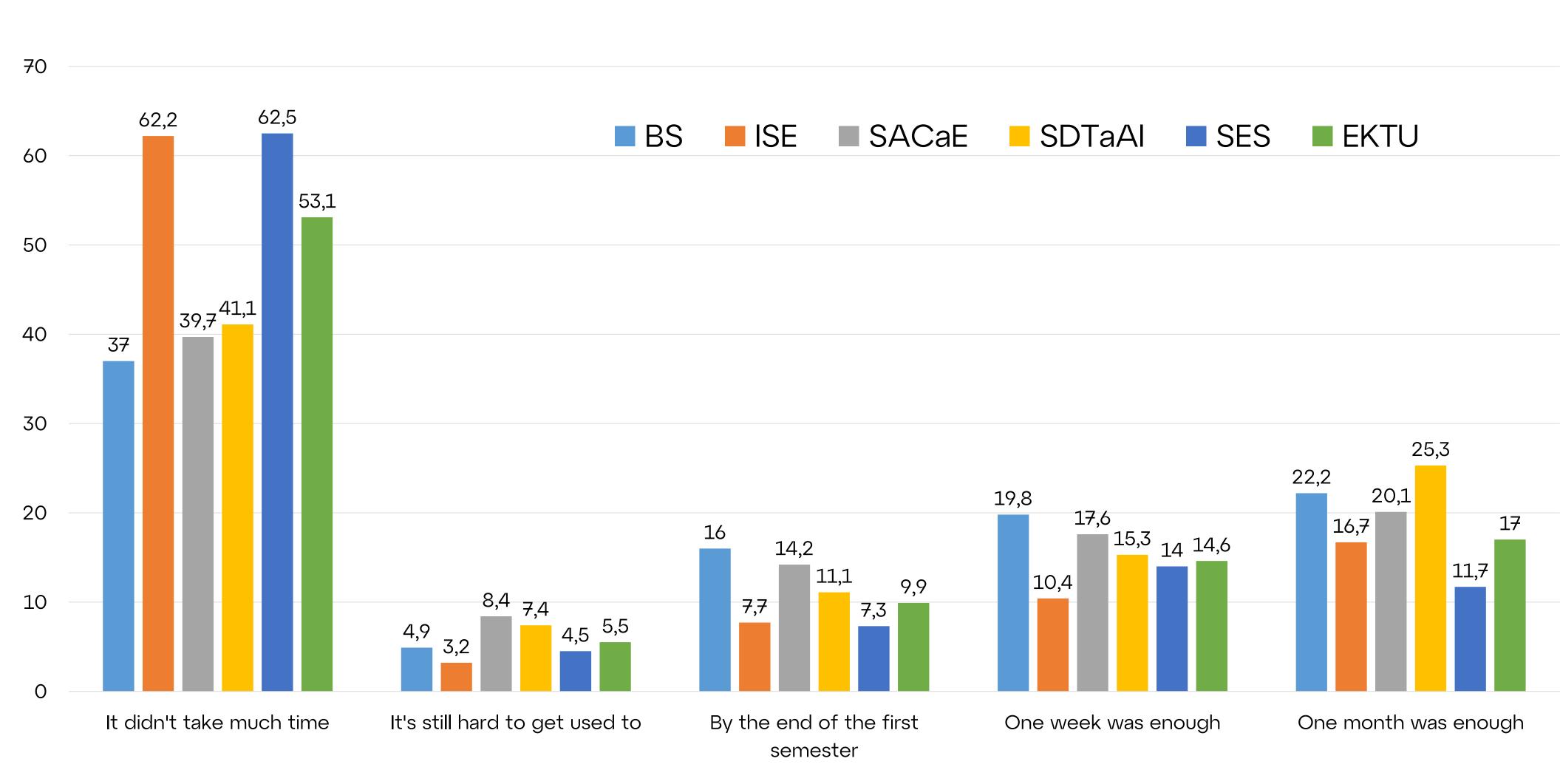
7. How do you evaluate the work of your dean's office?



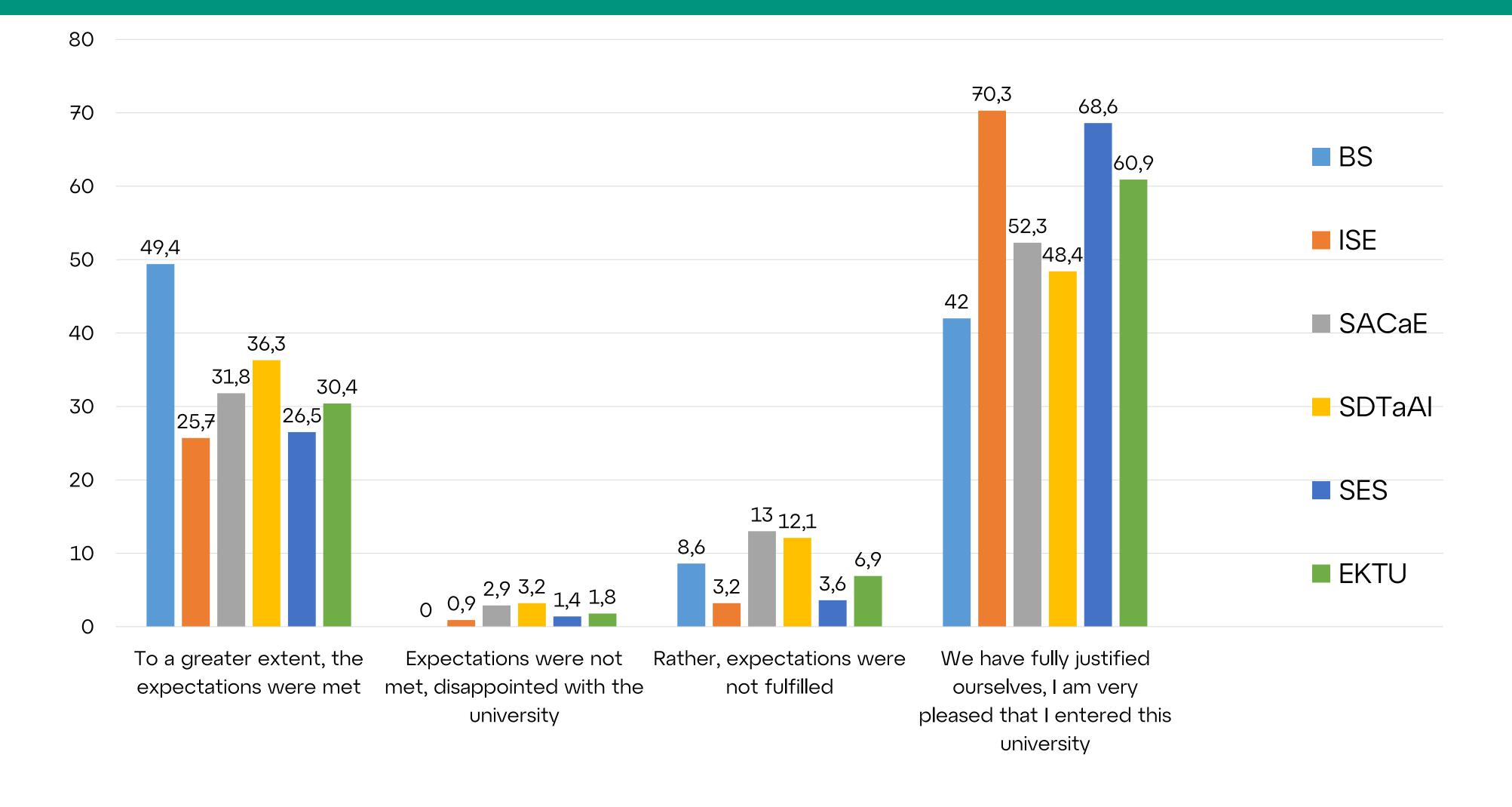
8. How do you evaluate the work of the VKTU library?



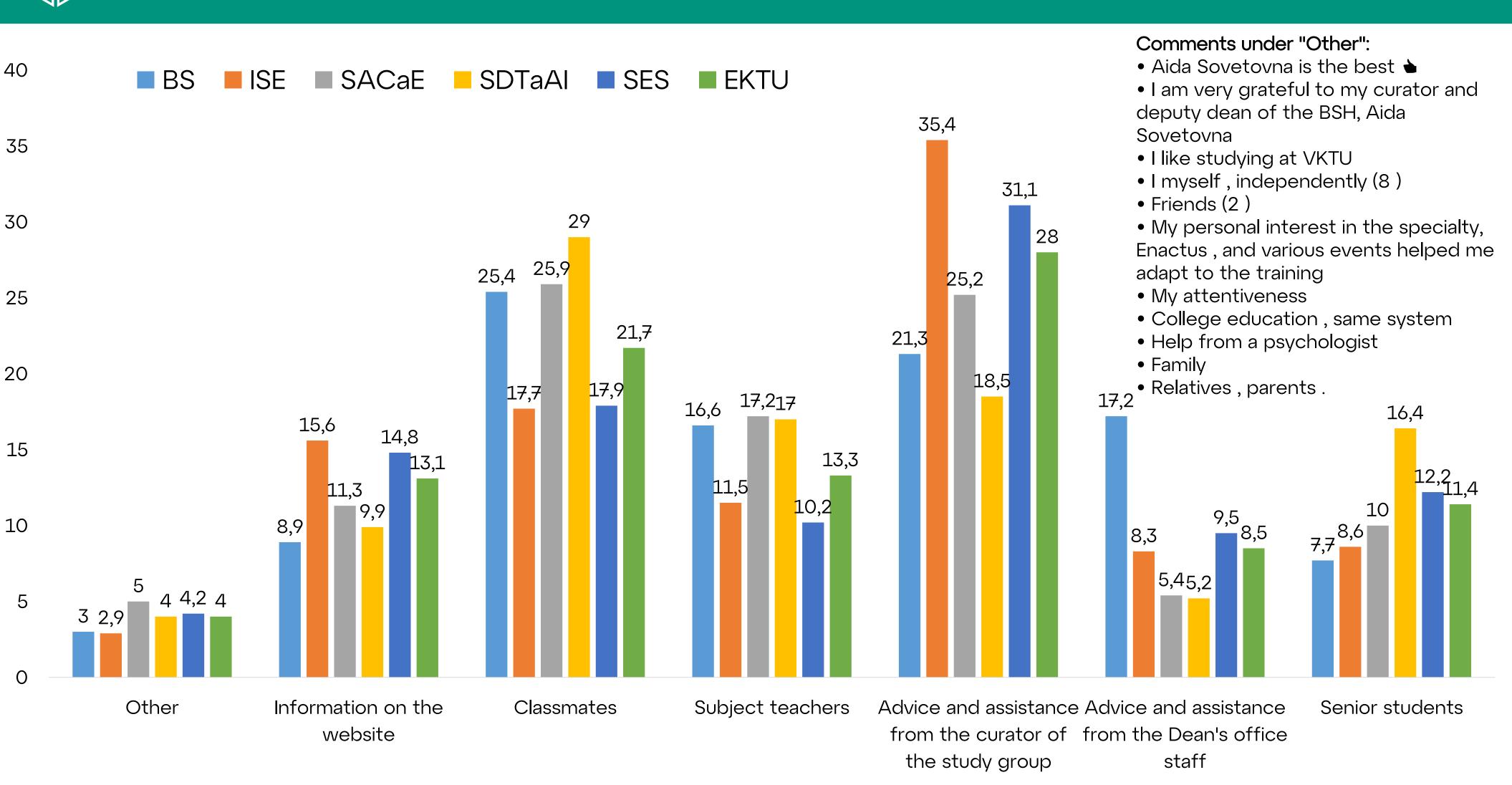
9. How long did it take you to get used to the new learning environment?



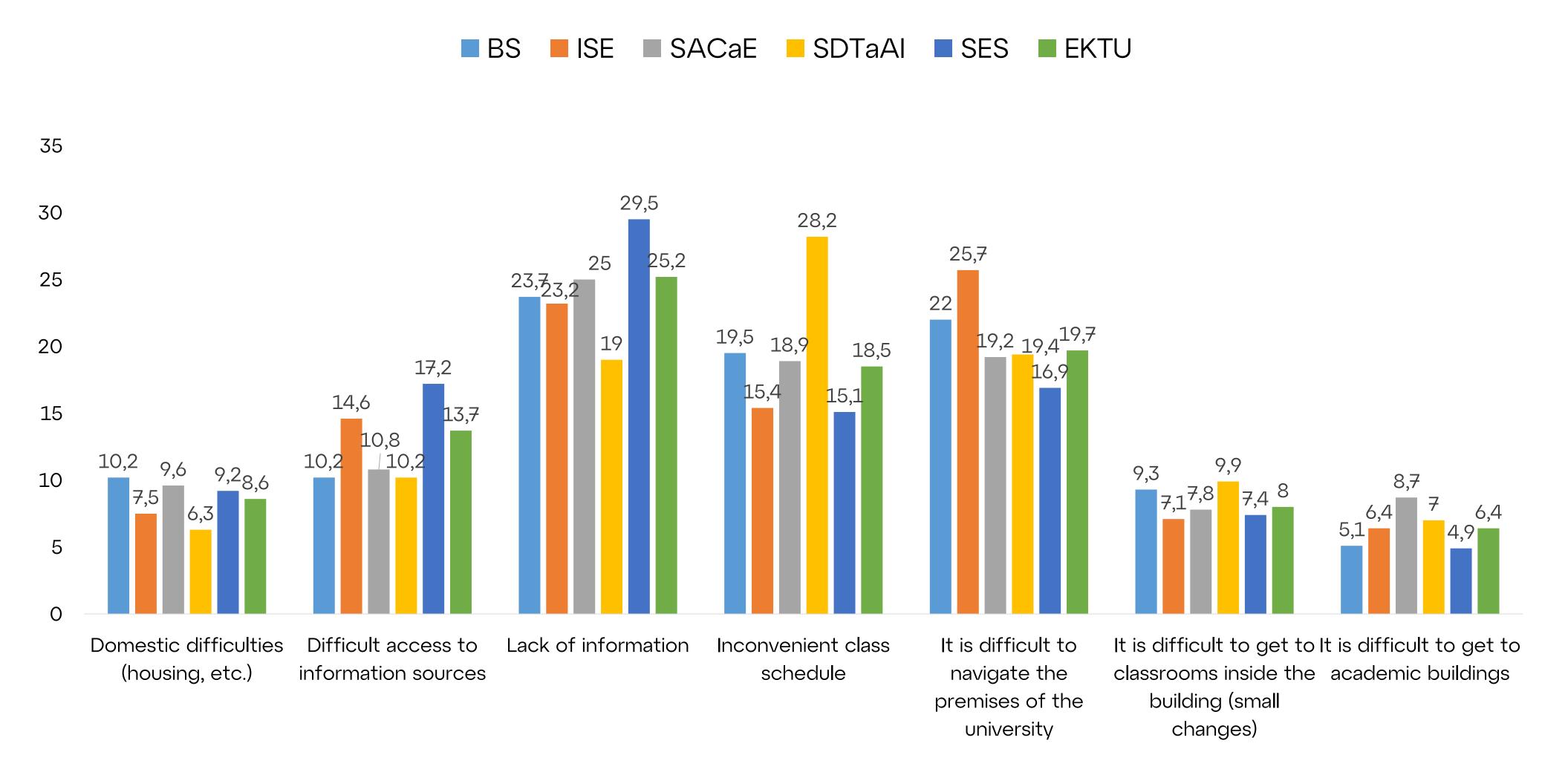
10. To what extent were your expectations about entering the university met?



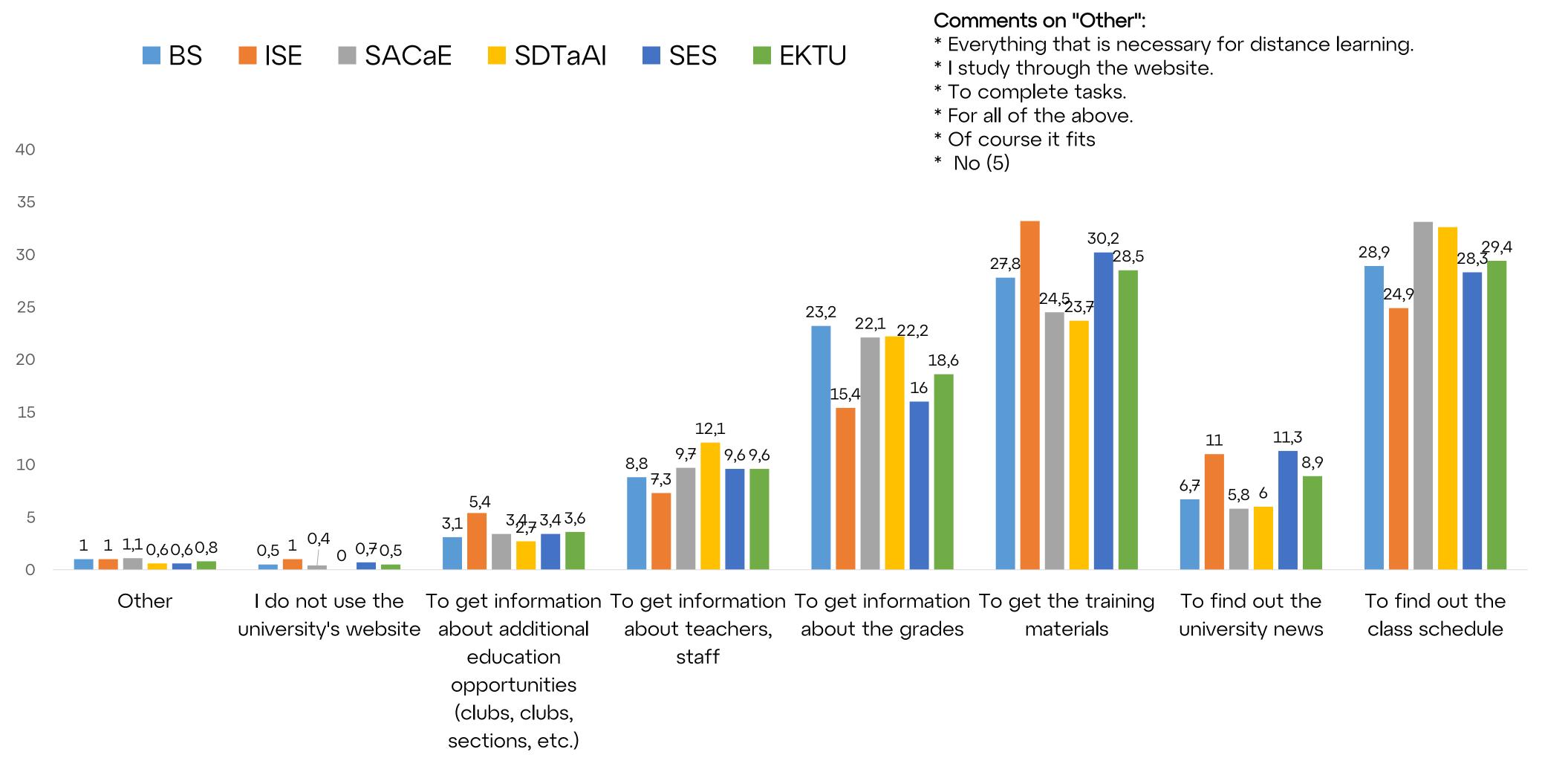
11.. Who (what) helped to adapt to the training? (no more than three options possible)



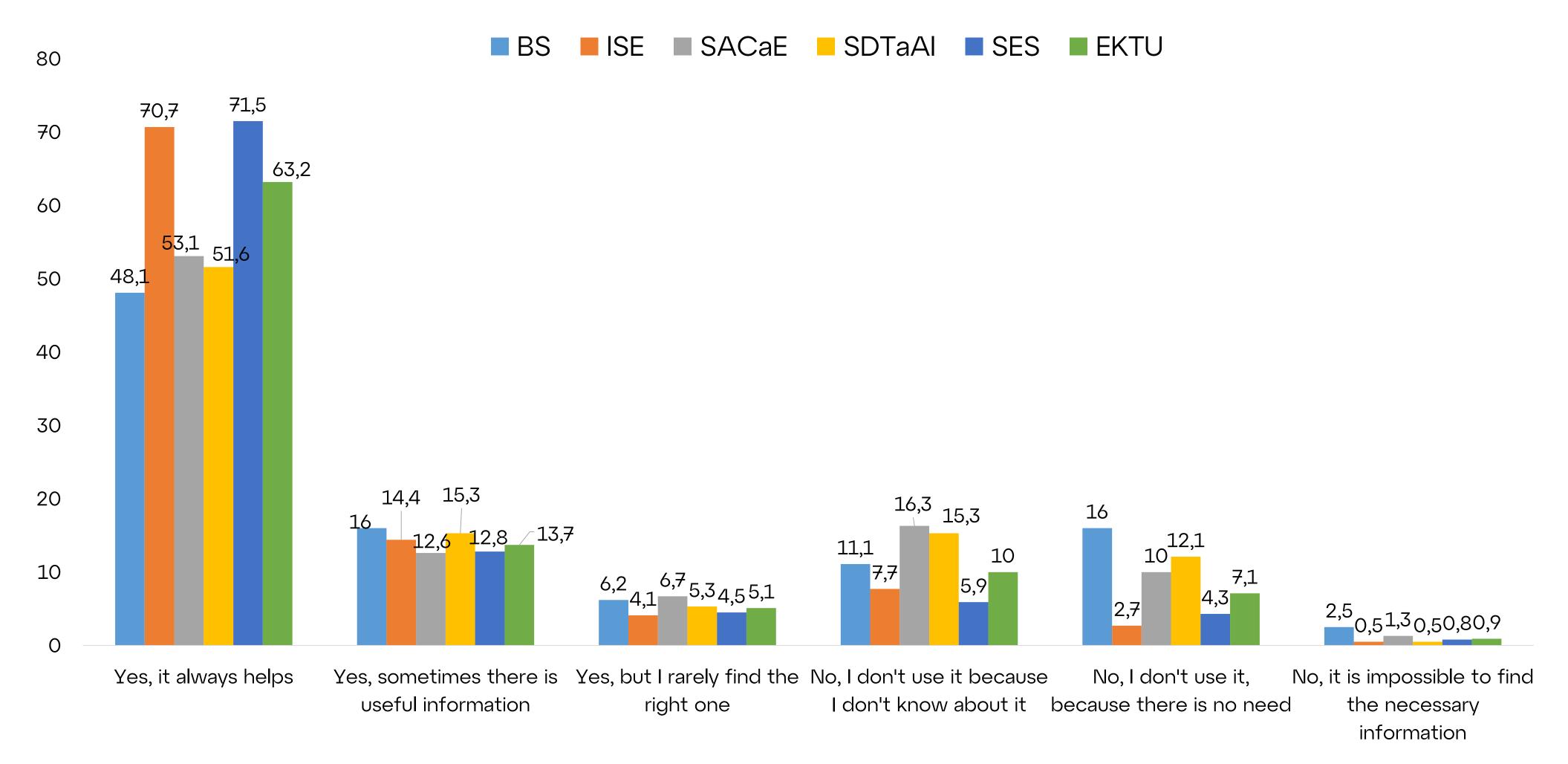
12. Indicate the problems that arose at the first stage of study (select no more than three options)



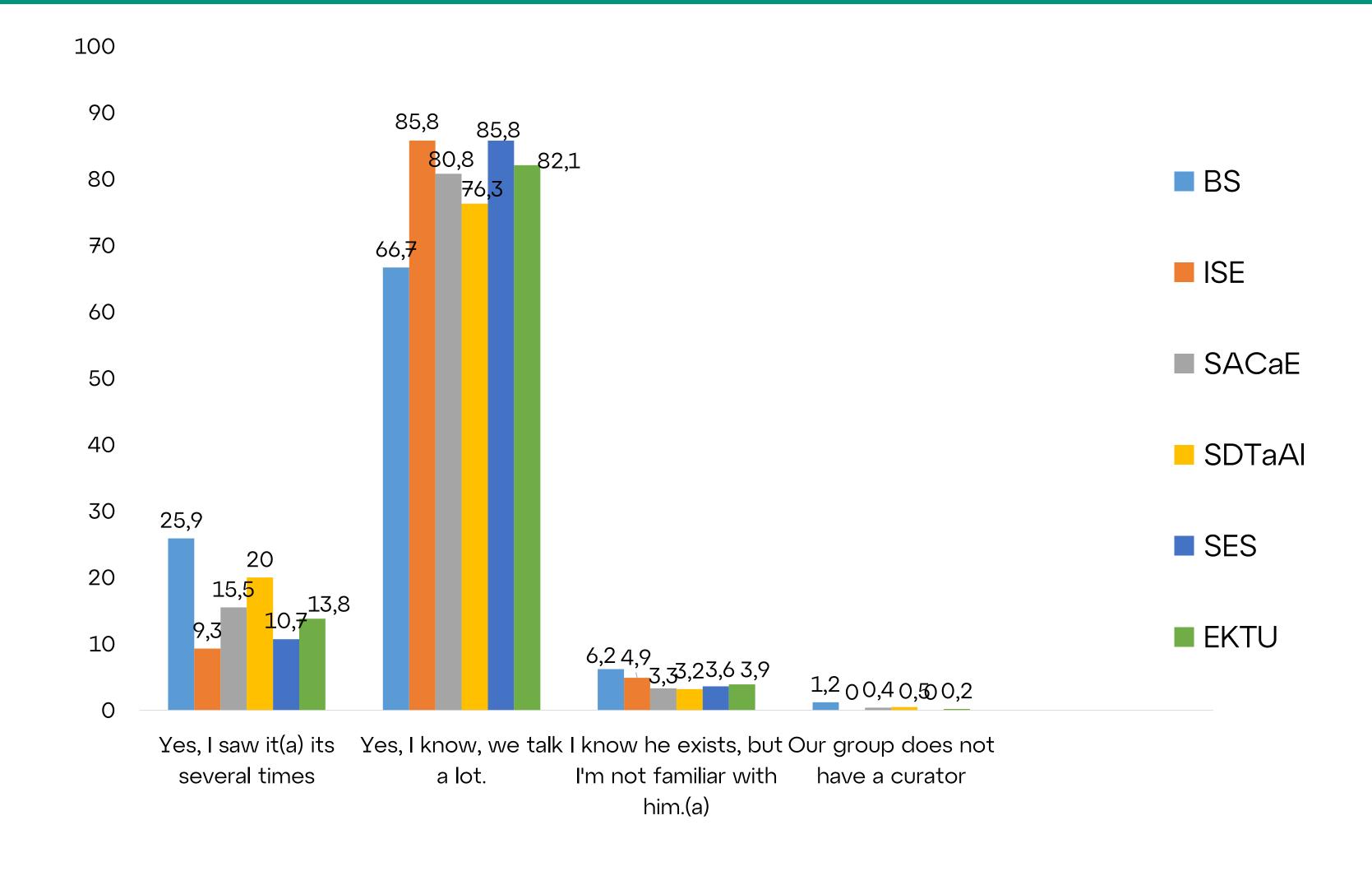
13. Why do you use the university website and educational portal? (select no more than three options)



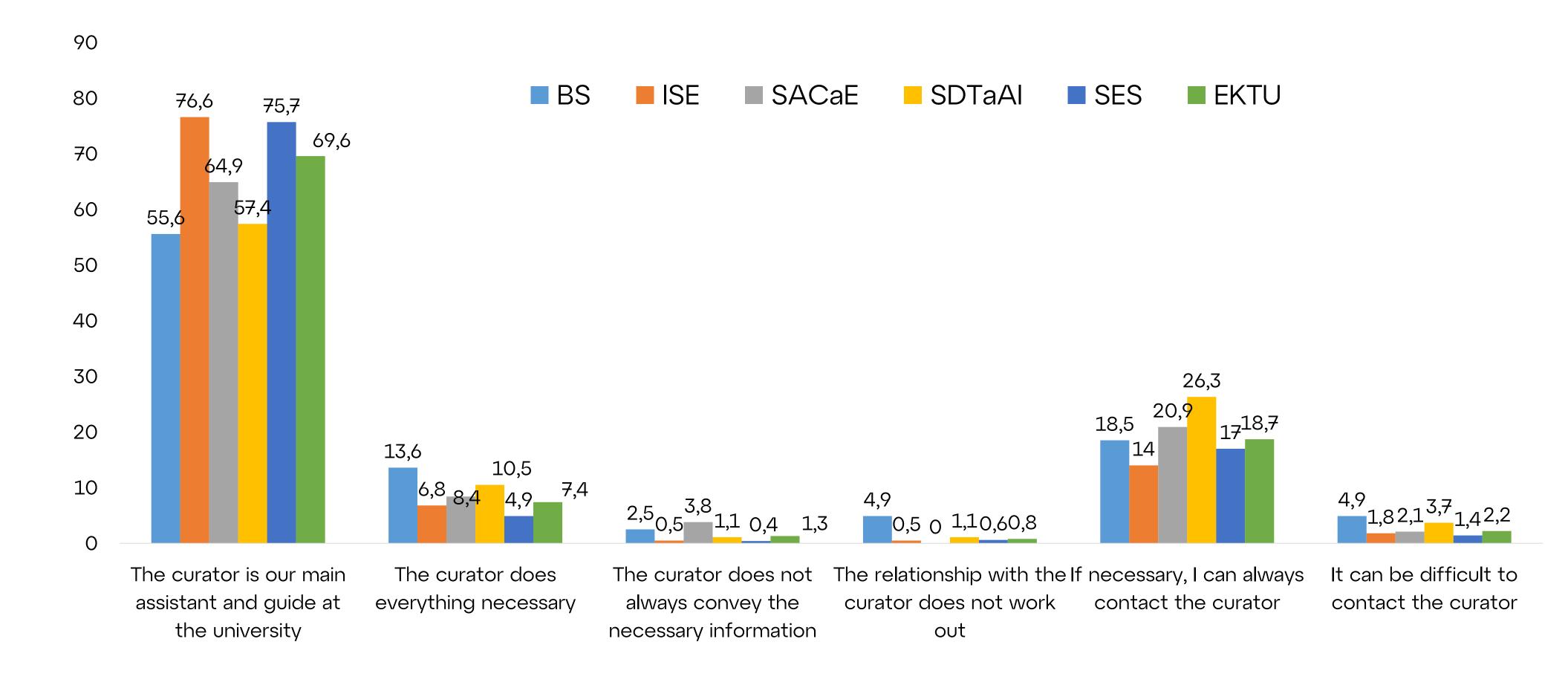






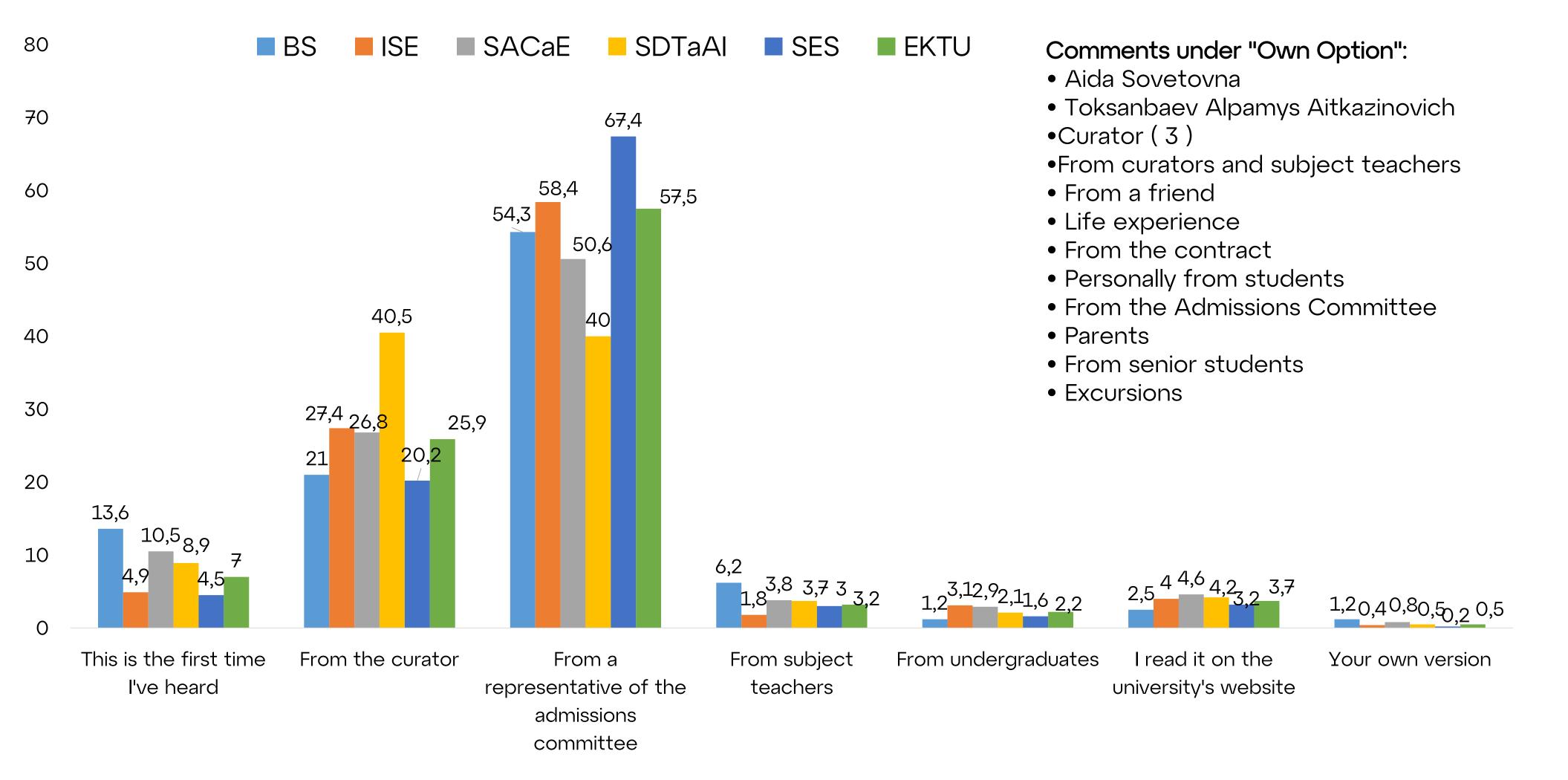


16. How do you evaluate the work of your group's curator?

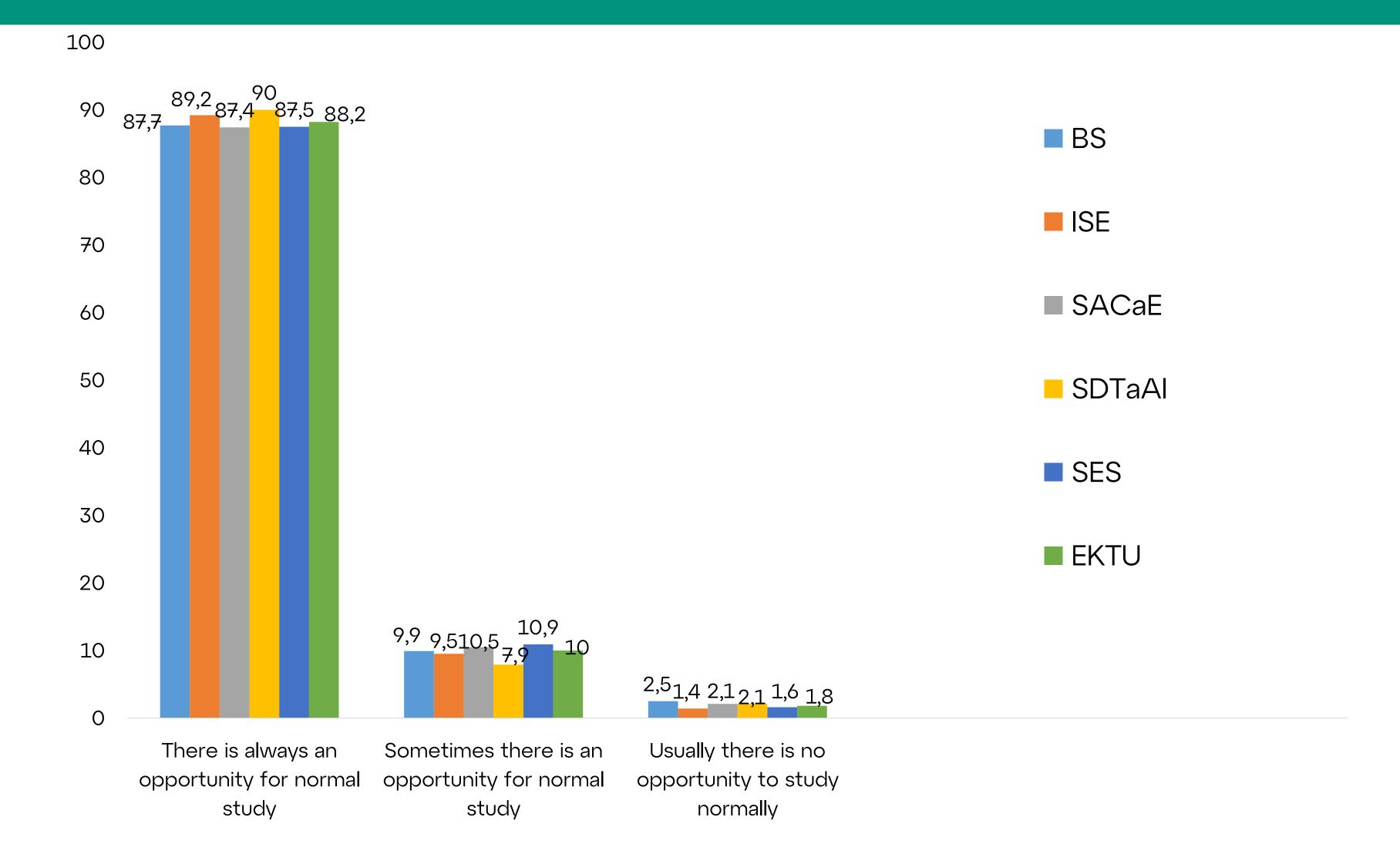




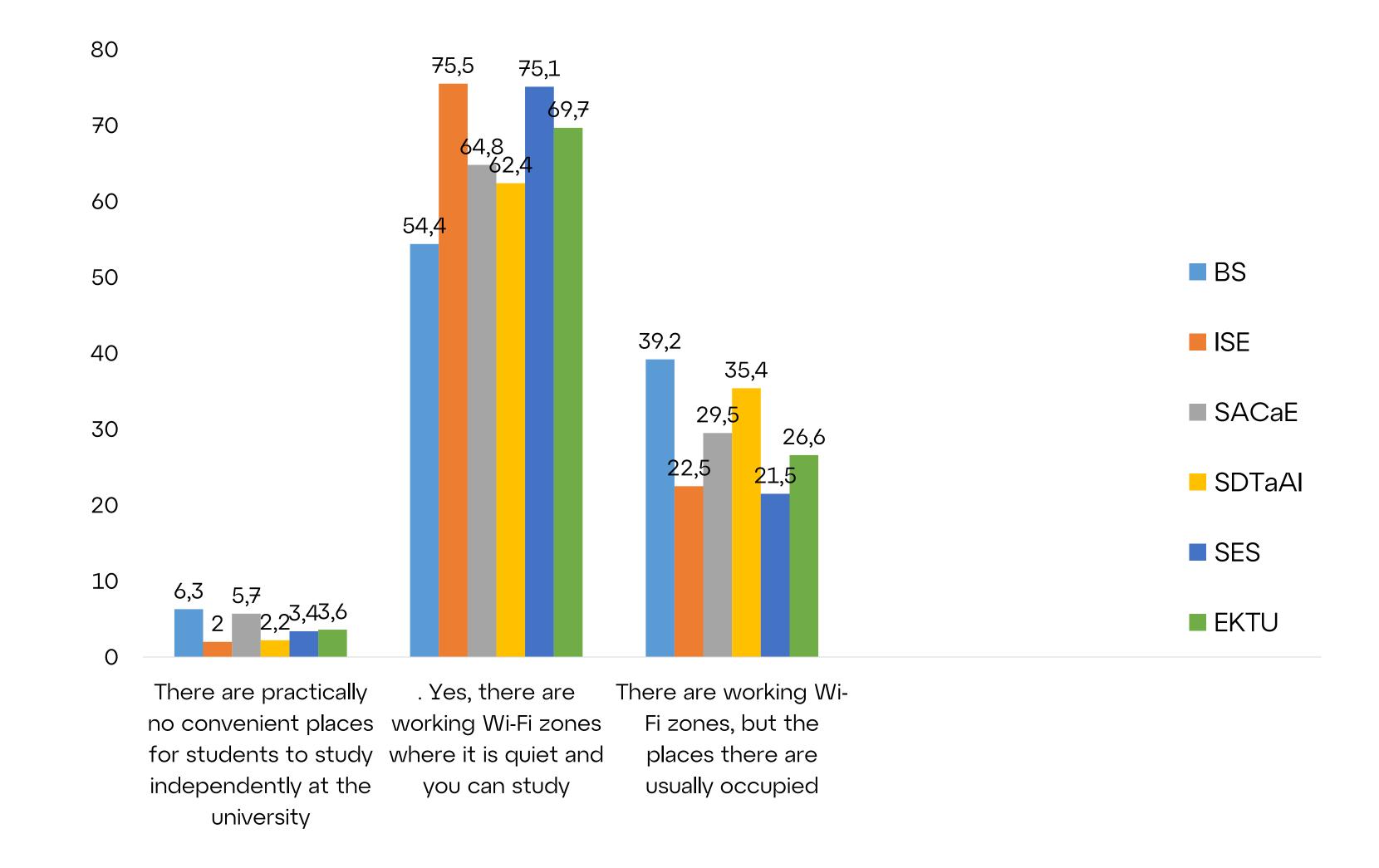
17. From whom did you learn that there are such things at the university? Internal regulations



18. In the place where you currently live:



19. Does the university provide opportunities for students to study independently?



20. Please rate the level of material and technical equipment of the educational process. in the university buildings on a 5-point scale: 1 point – very bad, 5 points – excellent?

About the university	1	2	3	4	5
Internet connection quality	5.4%	9.1%	22.5%	26.6%	36.4%
The number of available working computers, office equipment and other equipment necessary for obtaining an education	1.9%	5.4%	16.5%	30.3%	46%



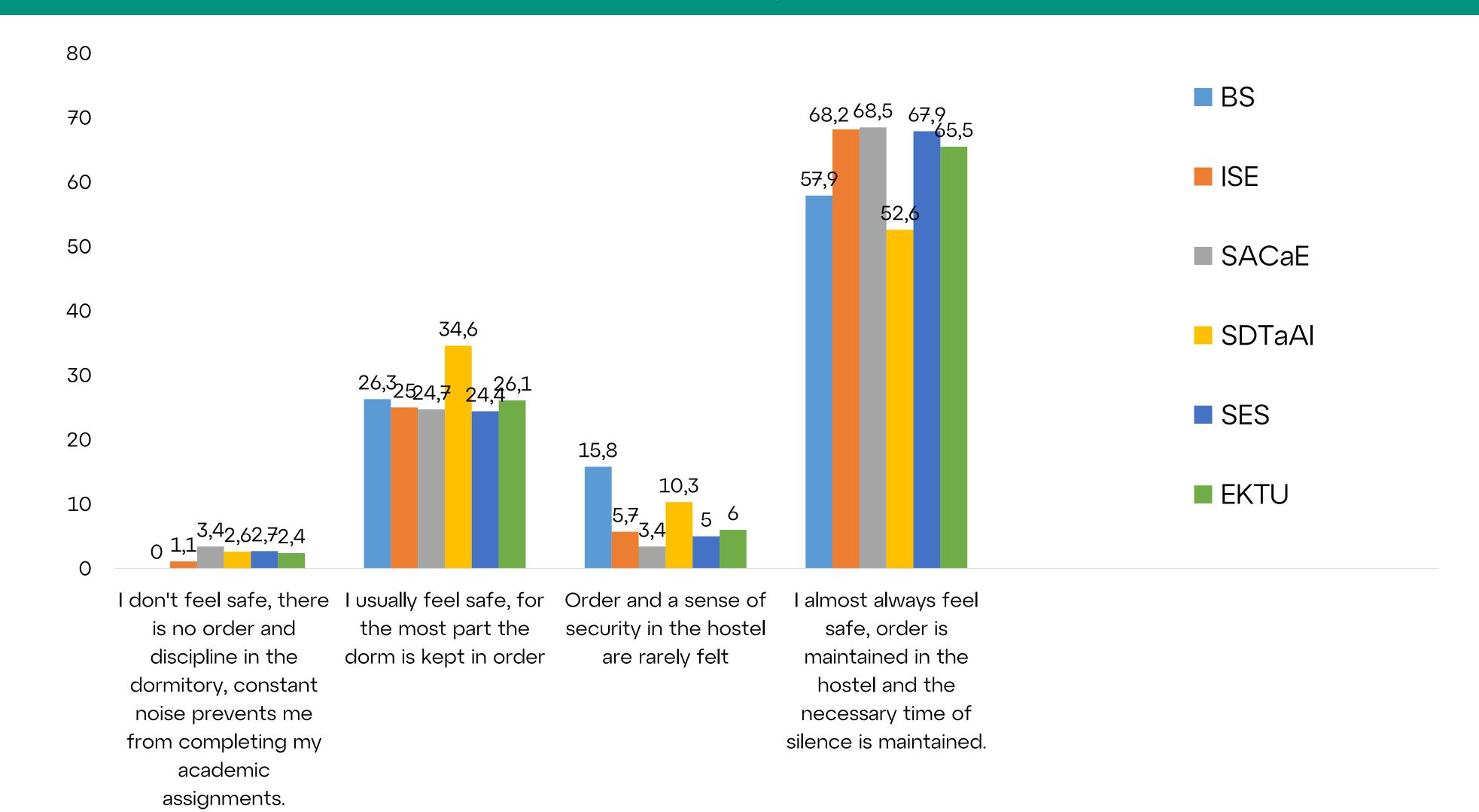
21. If you live in a dormitory, how do you rate the equipment of the rooms? leisure area and conditions for educational activities? Rate on a 5 -

About the university	1	2	3	4	5
Equipment of the leisure area	7.1 %	6.8 %	16.6 %	25.6 %	43.8 %
Equipment of rooms (furniture, etc.)	5.4 %	6.1 %	15.2 %	26.1 %	47.2 %
Convenient places to do your homework	5.5 %	7.0 %	13.8 %	26.1 %	47.6 %

22. If you live in a dormitory, how would you rate the living conditions? Scale: 1 point – very bad, 5 points – excellent.

About the university	1	2	3	4	5
Equipment of kitchens on floors (number and condition of household appliances)	4.7%	9.2 %	17.6 %	26.6 %	41.9 %
Heating	4.8 %	4.6 %	13.7 %	24.6 %	52.4 %
Sanitary condition of non-residential premises (corridors, stairs, etc.)	3.6 %	3.7 %	16.2 %	30.2 %	46.4 %
Condition of rooms (renovation of living spaces, furniture)	6.1 %	5.5 %	18.6 %	24.6 %	45.3 %
Condition of bed linen	4.5 %	5.7 %	16.4 %	29.0 %	44.4 %
Condition of plumbing (toilets, showers, kitchens)	7.9 %	6.9 %	18.7 %	26.4 %	40.1 %

23. How would you rate the level of order, discipline and safety in the hostel, in which you live?





Student Committee

24. If you live in a dormitory, please rate your work on a 5-point scale. the following responsible people.

Scale: 1 point - very bad, 5 points - excellent.

About the university 2 3 4 5 3.4% 22.2 % 61.9 % 1.8% 10.8% Dormitory Commandant 2.1% 2.1% 10.6% 22.6 % 62.7 % Security staff

3.3%

10.0%

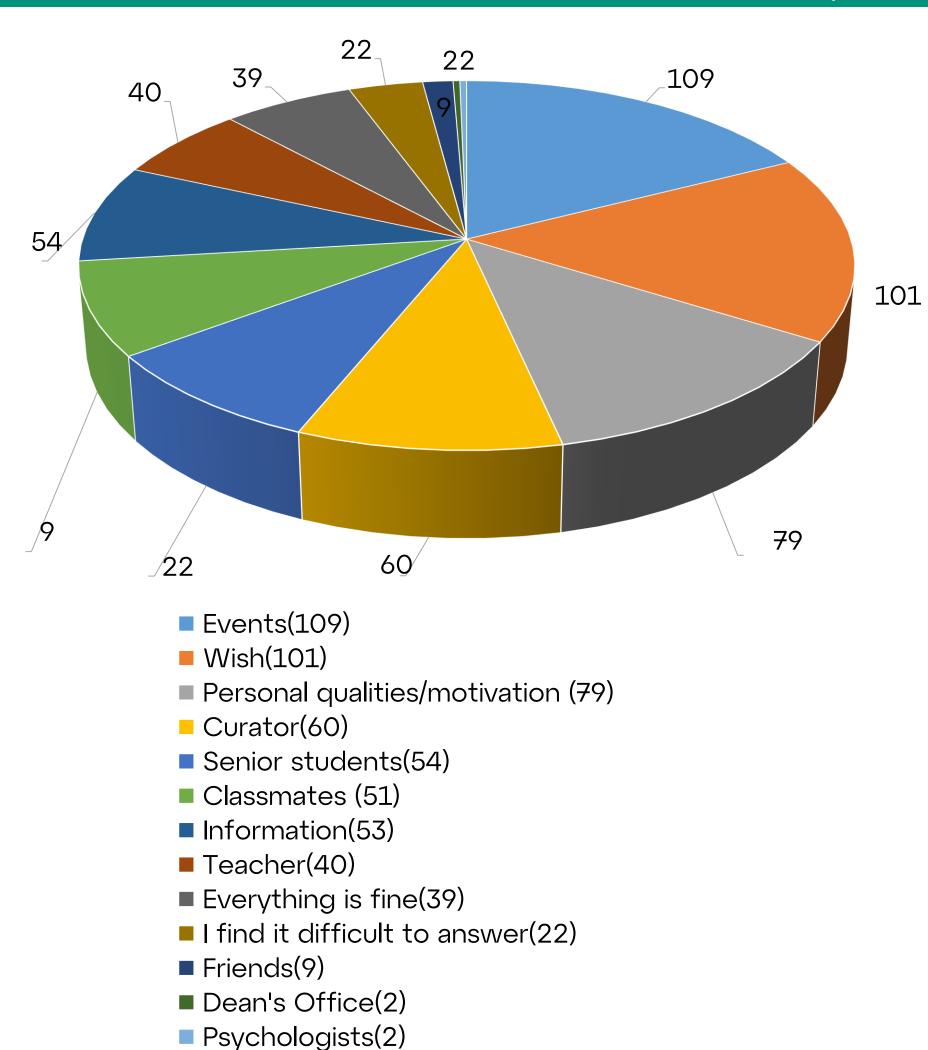
27.8 %

56.4 %

2.5%



25. What , in your opinion, will help first-year students adapt faster? to the conditions of study at the university (specific information, events, etc.)?



For clarity, comments have been divided into groups.

Comments on "Events (109)":

Various events within the university (100), Good attendance (1), For team building (2), Interesting competitions with prizes (2), More introductory events and informational work conducted for students (first-year students) (1), Various trainings for classmates in a game form (1), Various holiday parties (1), Informational meetings (1).

Comments under "General Wishes (101)":

Conducting discussions about the structure and system at the university (1), Careful interpretation of all rules (84), Organizing clubs, courses (2), Increase the number of meetings with students (1), I think more detailed and visual instructions on what and how happens at the university (1), Creating internal training rules (1), Video lessons on using the site and training portal (1), Emphasize links to frequently occurring problems on the portal (1), The "Vacation with Benefit" program is very helpful (1), Well-written methodological materials, for example, grading, where you can look and what you can do if something does not go according to plan (1), VKTU website (1), Open get-togethers of communication and debates (1), From my own experience I can say that enlightenment in first-year students from creative groups brought me and my classmates very close (1). For future first-year students, you can make a meeting with senior students (1), Talents of first-year students (1), student spring (1)



25. What , in your opinion, will help first-year students adapt faster? to the conditions of study at the university (specific information, events, etc.)?

Comments on "Personality/Motivation (79)":

Depends on the person (3), Activism (2), Friends (1), Acquaintances (1), Relationships (1), Every word can hurt people (1), Always ask what the problems are (1), Good communication with everyone (1), You need to be versatile, have a good attitude towards everything (1), Having a connection that will help you adapt (1), I don't know, it depends on each person (1), Advice from my classmates and supervisor (1), Be attentive (3), Be interested (1), Be quicker (1), Be relaxed (1), Time will help you adapt (1), Always attend and do not miss classes (1), If each teacher who conducts classes asks the group how clear the material is (1). Desire to learn (1), Frequent surveys of institution staff (1), It seems to me that in order to adapt faster, first-year students need to be confident, not be afraid of anything, communicate more with their classmates (1), Sociability (1), Interesting situations, places, audience, it is necessary not to overload first-year students so much (1), Help and understanding (45), Environment (1), Openness in communication (1), Selfconfidence (1), Scholarship (1), Self-organization (1), Teamwork (1), Good disposition of teachers towards students (1), Purposefulness (1).

Comments for "Curator (60)":

Good Curator (2), Curator quickly taught us what we didn't know (1), Responsible curator who doesn't shout and explains correctly (1), Of course, I think that the curator's contribution to this is great (1), All curators (1), Feedback from the curator (1), Communication and advice from the curator (3), Help from the curator (4), Regular conversation with the curator (1), Listen to the curator (1), The curator will always help (1), Openness of the curator (1), For all questions, contact the curators of your groups (42).

Comments on "Seniors (54)"

Talking to Seniors (2), Don't Be Afraid to Meet Seniors (1), Advice from Seniors (2), Seniors Help You Adapt Quickly (2), Get Information from Seniors (1), Events to Meet Seniors (3), Don't Be Afraid to Ask Seniors If You Don't Know Something (1), Communicating with Seniors (38), Meeting with Seniors (1), Seniors Can Share Useful Information (1), Meeting with Seniors in the Same Major (So You Can Share Experiences, Say What Classes Will Be, What Kind of Assignments Will Be, and Advice on Professors and Their Subjects (1), Be Open with Seniors (1)



25. What, in your opinion, will help first-year students adapt faster? to the conditions of study at the university (specific information, events, etc.)?

Comments under "Information (53)":

Basic knowledge about the university (2), More detailed information about the subjects to be taught, the uniform, the necessary materials (1), More detailed and accessible information (35), Collection of information for a basic good familiarization with everything related to studies (1), Personal desire to receive information (1), Detailed information about the lesson (1), Conducting a general introduction (1), Creating a Brochure with the location of the classrooms (1), At the beginning of the year, install signs indicating the buildings / Map with the location of the buildings (2), Navigator around the university (1), Accurate information (2), Information voiced exactly on time (1), Specific information posted on the site, but not as it is now, but much more convenient, the site is very poor in orientation, it is difficult to understand and comprehend something, if it is simplified it will be much better (1), Provision of additional information about the internal discipline of the university, a list of basic information about semesters, ranking weeks (2), More information regarding the chosen profession of the student (1).

Comments on "Friends (9)":

Never mind, I'd rather fit in with my friends (1), Good friends (6), Friends will help (1), Communication with friends (1).

Comments on "Dean's Office (2)":

•Dean's office (2).

Comments for "Teacher (40)":

Communication with teachers (26), Good teachers (2), It would be good if teachers helped (1), Their education and teachers' attitude towards students (1), Working with teachers, their incorrect attitude (1), Advice from teachers, more conversations with teachers, as well as their understanding (2), Teachers of the subject provide assistance, ask teachers for information (1), Help and support from teachers (3), Responsive teaching staff (1), Not being afraid of teachers if you don't know something, help from teachers (1), Good disposition of teachers towards students (1).

Comments on « Odnoklassniki (51)»:

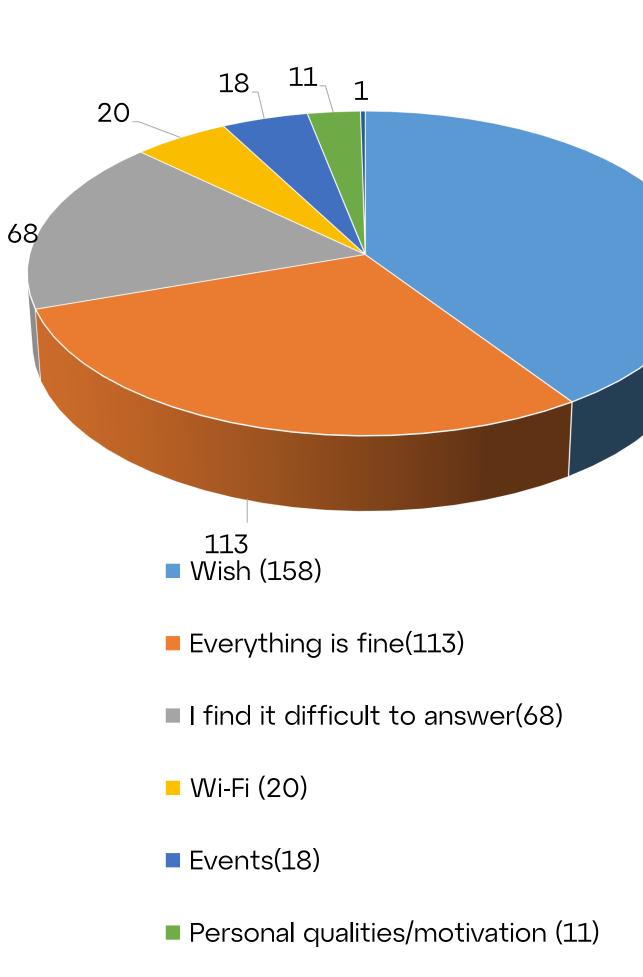
Advice from my classmates, communication with them (7), It's okay, I would prefer to adapt with my classmates (1), Teamwork (2) The most important thing is a friendly environment, creating warm relationships with classmates (1), Getting to know classmates (1), Good relationships and contact with classmates (39)

Comments on "Psychologists (2)":

•Providing access to psychological consultations to help overcome stress, anxiety and adapt to a new educational environment (1), psychologists (1).



26. What , in your opinion, can be done to improve the organization of the educational process? in the university buildings, dormitories? What other wishes can you express? (For clarity, comments have been divided into groups)



Curator(1)

Comments on "Wish (158)":

Wishes for improving comfortable conditions in university buildings (120),

On the educational process (21)

Suggestions for improving the comfortable conditions in dormitories (17)

Improved Wi-Fi quality (20)

Comments on "Events (18)"

I would like there to be active events, so that there is interest in visiting the university (5), To hold more events and increase interest (5), If there are special seminars, events, discussion competitions, business projects, and works of a special scientific orientation (2), More events, both sports and university (2), Holding fun evenings in the hostel (1), Through activities that increase interest (1), A lot of interesting games and also a disco party (1), It is necessary to open entertainment courses (1).

Comments on "Personal qualities/motivation (11)"

To believe in the best (3), Everything needs to start with yourself (1), Teamwork (1), Mutual attitude towards each other (1), I wish you development in the educational process, as well as in university buildings and dormitories day by day (1), Good luck to the students of the next first courses (1), Never give up (1), You have to study (1), Work tirelessly (1).

Other (2)

158

Free public transport for students, Free energy.

Comments on "Curator (1)":

To increase the interest of curators..



THANK YOU FOR YOUR ATTENTION!