



The University aspiring to the future:
tradition, innovation, success!

**D. SERIKBAYEV
EAST KAZAKHSTAN
STATE TECHNICAL
UNIVERSITY**

QUALITY POLICY

EKSTU named after D. Serikbayev strives to become the best innovative and entrepreneurial university of Central Asia in the field of metallurgy, nuclear industry, IT technologies, and is focused on training specialists competitive at international scale, acquiring new knowledge, developing and transferring technologies and innovations.

Increasing the effectiveness of the university, ensuring its leading positions in the field of education, science and innovation, improving the quality of educational and research services provided is possible on the basis of continuous improvement of the certified quality management system.

The quality policy is aimed at realizing the mission of the University – training specialists of engineering profile, who are in demand at the national and international scale, the generation of new knowledge, innovations, technologies and their transfer to the economy of the region.

The policy is based on the values and traditions of the University, the potential of faculties and schools, academic staff, scientific centers, laboratories, which activities ensure the integration of science, education, practical orientation of training competitive personnel, generation and transfer of new technologies, knowledge, innovative ideas.

The EKSTU quality policy provides for:

- *Innovative education system improvement, implementation of modern informational educational technologies, emphasis on practical orientation in teaching;*
- *Involvement of employers in the process of developing and implementing educational programs;*
- *Development of scientific and innovative activities through integration with the educational process, solving scientific and technical problems of the regional industry enterprises;*
- *integration into the world educational space through participation in international scientific and educational projects, in academic mobility programs;*
- *formation of a pool of highly skilled personnel potential;*
- *creation of a corporate culture and an internal competitive environment adequate to new requirements;*
- *the formation of employees' digital worldview through the digitalization of the university in academic and research activities, document management;*
- *improving the effective quality management system (QMS);*
- *modernization of existing and creation of modern infrastructure;*
- *a systematic approach in training specialists with civil, spiritual, moral, cross cultural qualities and adaptable in today's society;*
- *focus on the specific outcome of academic staff through the implementation of KPI (key performance indicators);*
- *strengthening the social protection of teachers, employees and students.*
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***EKSTU top management** is the leader in implementing this quality policy, strives to mobilize the team to implement this policy and the strategic development program of the University, thus showing a personal example of attitudes towards work and commitment to the QMS principles.*

***Employees of the University**, being competent and full participants of all QMS processes, plan and carry out their activities with initiative and responsibility, improving the quality of work and its effectiveness in every possible way.*

Rector Zh. Shaimardanov

02.11.2017

Approved at COP session on QMS, October 25, 2017.